

Privacy Policy SMS Disclosure

SMS Communications

Sterling Lexicon may send SMS (text) messages to users of the Lexicon360 Customer Portal located at **lexicon360.com/pro** for account security and authentication purposes.

By providing your mobile phone number and electing to receive SMS messages, you consent to receive text messages from Sterling Lexicon related to:

- Multi-Factor Authentication (MFA)
- One-Time Passcodes (OTP)

Message Frequency

Message frequency varies based on user login activity and account security events.

Message and Data Rates

Message and data rates may apply depending on your mobile carrier and service plan.

Opt-Out

You may opt out of SMS communications at any time by replying **STOP** to any message. Opting out may prevent your ability to receive authentication codes required to access Lexicon360.

Help

For assistance, reply **HELP** to any message or contact Sterling Lexicon Support.

Information Sharing

Mobile information will not be shared with third parties or affiliates for marketing or promotional purposes. Personal information collected through our services is not sold, bought, rented, or otherwise exchanged with third parties or affiliates. Information is only used and disclosed as necessary to provide services, comply with legal obligations, or as otherwise described in this Privacy Policy.

Mobile Terms & Conditions

Sterling Lexicon Mobile Messaging Terms & Conditions

Effective Date: 8/1/2026

These Mobile Messaging Terms & Conditions govern participation in Sterling Lexicon's SMS program for Lexicon360.

Program Description

Sterling Lexicon provides SMS-based authentication and security verification services to authorized users of the Lexicon360 customer portal located at **lexicon360.com/pro**.

Users who opt in may receive:

- One-time passcodes (OTP)
- Multi-factor authentication (MFA) codes

SMS messages are used solely to facilitate secure access to Lexicon360 accounts.

User Consent

By providing your mobile number and opting in to receive SMS messages, the user consents to receive a one-time verification code from Sterling Lexicon via SMS for the purpose of authenticating access to the L360 platform. Message frequency varies based on login activity and device enrollment. Standard message and data rates may apply. Additional information is available in the Mobile Terms and Conditions and Privacy Policy.

Consent to receive SMS messages is not a condition of purchasing any goods or services.

Message Frequency

Message frequency varies and is based on user login activity, authentication requests, and account security events.

Message and Data Rates

Message and data rates may apply. Check with your wireless provider for details regarding your text messaging plan.

Supported Carriers

Participation may vary by carrier. Mobile carriers are not liable for delayed or undelivered messages.

Opt-Out Instructions

To stop receiving SMS messages, reply:

STOP

After opting out, you may receive a final confirmation message. If SMS authentication is required for account access, users may need to contact support to restore service.

Help Instructions

For assistance, reply:

HELP

or contact Sterling Lexicon Support.

Privacy

Sterling Lexicon respects your privacy. Information collected through the SMS program is subject to the Sterling Lexicon Privacy Policy.

Privacy Policy: <https://www.sterlinglexicon.com/americas-privacy-policy/>

Changes to Terms

Sterling Lexicon reserves the right to modify these Terms & Conditions at any time. Updated versions will be posted on the applicable website.

Contact Information

Sterling Lexicon

Website: [Lexicon360 Customer Portal](#)

Support: Lextechsupport@sterlinglexicon.com
